

Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Ref: GRF/Burla/Div/DED/ (Final Order)/

2042 (4)

Date:

30/09/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/532/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Baruna Kumar Sahu At-Kundheigola, Po-Budhapal, Dist- Deogarh-768109.		4140-0111-0403	9668152661
3	Respondent/s	SDO(Electrical), Deogarh & EE(Elect.),DED,Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	27.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	27.08.2024			
9	Date of Order	30/09/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

(Signature)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: SDO Office, TPWODL, Deogarh.

Appeared

For the Complainant- Baruna Kumar Sahu

For the Respondent - SDO(Elect.), Deogarh, TPWODL.
& EE(Elect.)DED, Deogarh



GRF Case No- BRL/532/2024

(1) Baruna Kumar Sahu
At-Kundheigola,
Po-Budhapal,
Dist- Deogarh-768109.
Consumer No.- 4140-0111-0403

COMPLAINANT

VRS

(1) SDO(Elect.), Deogarh, TPWODL
& EE(Elect.)DED, Deogarh

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Barun Kumar Sahu bearing Consumer No **4140-0111-0403** under DED, TPWODL, Deogarh stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted ledger copy, w/s and bill revision statement in this case.

OBSERVATION

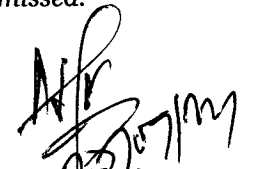
The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-GP consumer having CD 3kw with initial date of p/s 29.03.2018 through meter sl. no.WLTO71290 as seen from the FG data base/ Samadhan App. The complainant has raised objection on billing dispute. The above complainant was served PL/Avg. bills for the period from Dec'2019 to Nov'2022 on defective meter. However, as observed the opposite party has already been redressed the grievance of the complainant under CHP by revising the bill and withdrawal an amount of Rs 23113.92/- .The Forum believes that the opposite has done the job properly and no further scope of bill revision is found in this case.

Hence, the instant petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)

Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Baruna Kumar Sahu, At-Kundheigola, Po-Budhapal, Dist- Deogarh-768109.

(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".